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NEVOLUS AI

Serve customers better and expand your team's capacity

AI agents grounded in your content,
connected to your operations.



As demand grows, quality customer service gets harder

01

Repeated questions take up your team's time

02

Customers expect immediate answers at any time

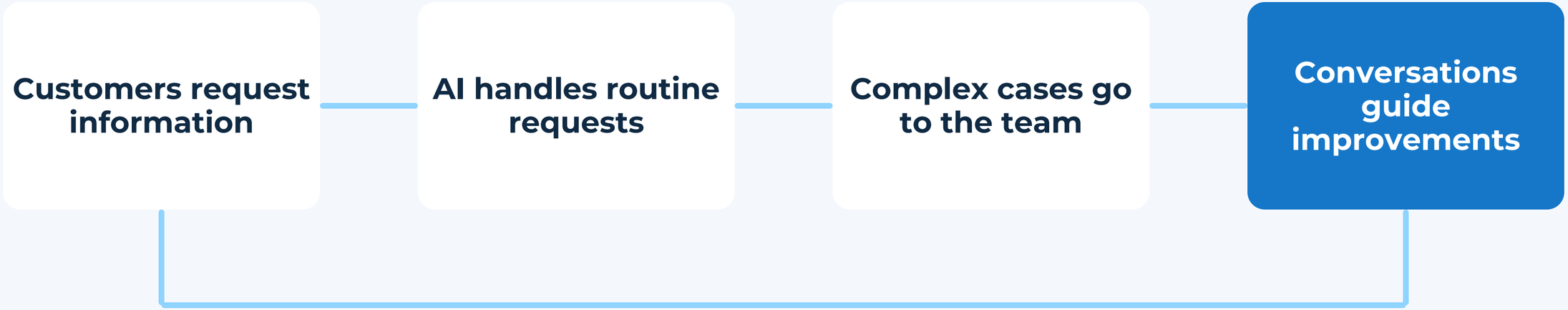
03

Scattered information leads to inconsistent answers

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Faster service with AI, your team in control

AI agents answer using your content and help your team continuously improve customer service.



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What changes in customer service

SPEED

Fast answers to common questions

TEAM FOCUS

More time for cases that need attention

CONSISTENCY

Answers guided by company content and data

IMPROVEMENT

Continuous adjustments based on conversations

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Where Nevolus AI fits

Customer service

Frequently asked questions

Service information

Initial guidance

Handoff to the team

Team enablement

Content lookup

Task support

Connected workflows and processes

Helpdesk

CRM

APIs and webhooks

Internal systems

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How it works

Respond

Answer common questions using company content.

Escalate

Route cases that need a human touch to your team.

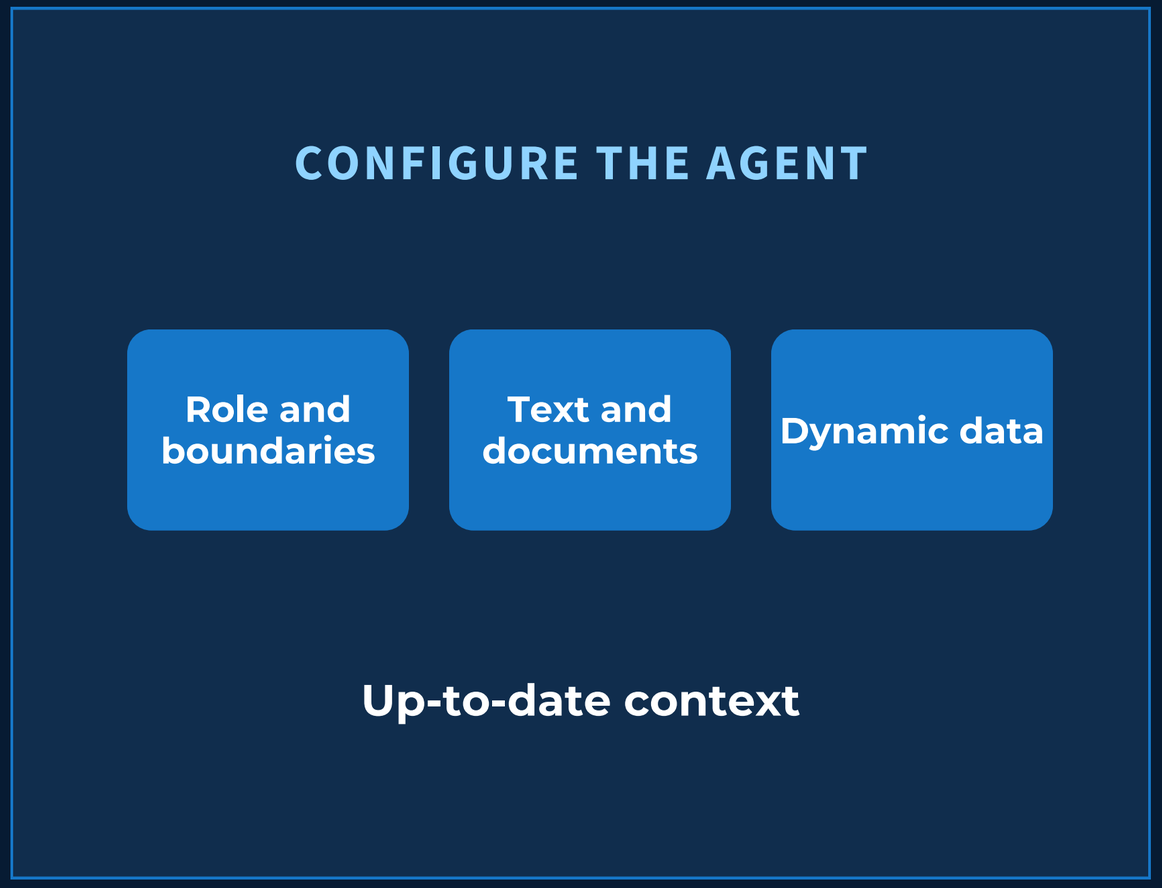
Integrate

Connect customer service to systems, APIs and webhooks.

Three capabilities in one solution.

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Answers grounded in your company's content



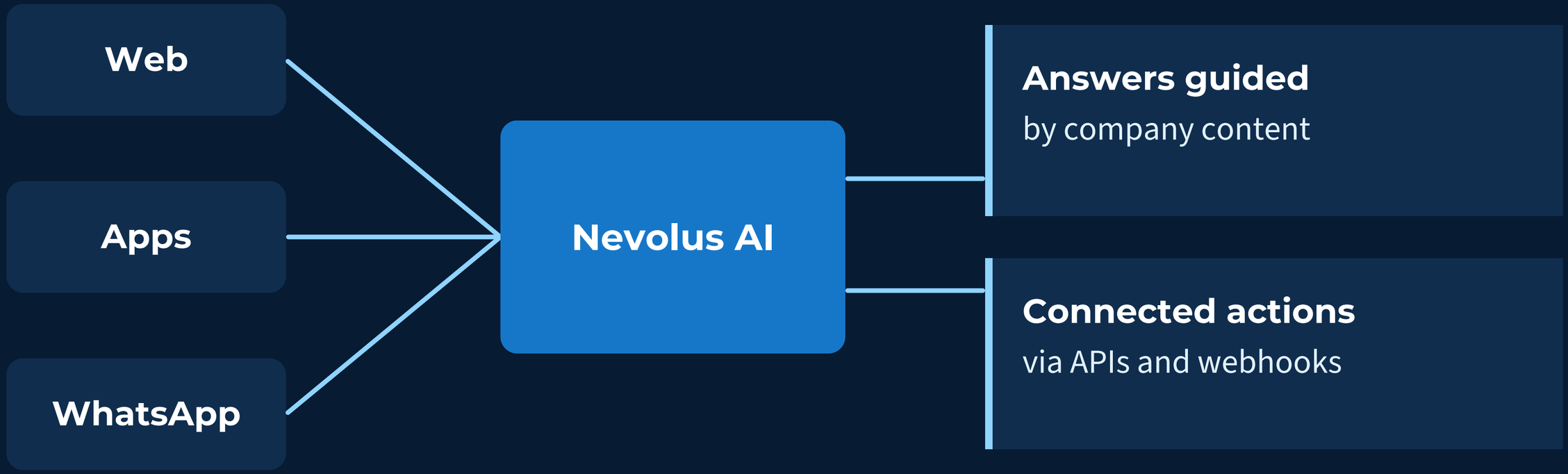
Instructions
define the role and scope

Knowledge
guides the answers

Integrations
connect to systems in real time

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Bring AI to the channels your customers use



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AI and your team working from the same context

Handoff to the team

Define when AI routes a conversation to a human agent.

Connect your helpdesk, CRM and internal systems via APIs and webhooks.

Automation follows your operational rules and workflows.

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3 steps to go live

01

Set goals and configure the agent

02

Add content and connect systems

03

Test, launch and review conversations

The Nevolus team supports setup and ongoing adjustments.

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Improve customer service

Tell us about your challenges. A Nevolus specialist can help define your first use case and demonstrate the solution.

Talk to a Nevolus specialist

nevolus.com • sales@nevolus.com